

## "I'm a Daikin Comfort Pro"



Those five simple words can offer you comfort like you've never experienced. The words mean that the dealer you invited into your home is a highly-qualified and continuously-trained professional who will quickly, efficiently and effectively help to solve any of your indoor comfort needs.

All Daikin Comfort Pro dealers seek to achieve the highest levels of customer service, business integrity, and technical competency. These range from maintaining an excellent rating with their local Better Business Bureau (BBB) to taking continuing education classes on how best to install and service Daikin brand products. To retain this status, Daikin Comfort Pros must deliver their best abilities to each and every customer, year after year.

### **A commitment to your comfort**

Daikin Comfort Pros believe that a well-informed homeowner is the best possible customer. All Comfort Pros will take the time to help understand your unique comfort needs, assess the performance of your current indoor comfort system, and thoroughly discuss all options with you.

### **A commitment to provide you the right service and products**

Daikin Comfort Pros have access to one of the most complete lines of indoor comfort products and systems available. As the #1 manufacturer of indoor comfort systems and refrigerants in the world, Daikin offers you a full line of comfort solutions that ensures that a Daikin Comfort Pro can provide the perfect solution to your home.

### **A commitment to serve you over the long term**

Daikin Comfort Pros want to earn your business. They want to be your long-term provider for all your indoor comfort needs. To help deliver on this commitment, you can take peace of mind with the limited warranty\* coverage offered on your Daikin brand indoor comfort product or system. The Daikin Comfort Pro has access to one of the best limited warranty\* programs in the indoor comfort industry.

\*Complete warranty details available from your local dealer or at [www.daikincomfort.com](http://www.daikincomfort.com). To receive the 10-Year Parts Limited Warranty, online registration must be completed within 60 days of installation. Online registration is not required in California or Quebec.



To learn more, contact your local Daikin Comfort Pro or visit [daikincomfort.com](http://daikincomfort.com)

Contact Daikin North America  
Consumer Affairs at  
[consumeraffairs@daikincomfort.com](mailto:consumeraffairs@daikincomfort.com)  
or 1.855.770.5678

## DAIKIN: THE PREMIUM BRAND INDUSTRY LEADER

Daikin Industries, Ltd. (DIL) is a global Fortune 1000 company which celebrated its 90th anniversary in May 2014. The company is recognized as the largest HVAC (Heating, Ventilating, Air Conditioning) manufacturer in the world. DIL is primarily engaged in developing indoor comfort products, systems and refrigeration products for residential, commercial and industrial applications. Its consistent success is derived, in part, from a focus on innovative, energy-efficient and premium quality indoor climate and comfort management solutions.



### *Expert reviews from our most important critics*

Daikin offers a wide selection of choices for energy-efficient indoor comfort. As a worldwide leader in air conditioning and heating technology, Daikin is also a highly-rated brand. See for yourself at [www.daikincomfort.com/reviews](http://www.daikincomfort.com/reviews).





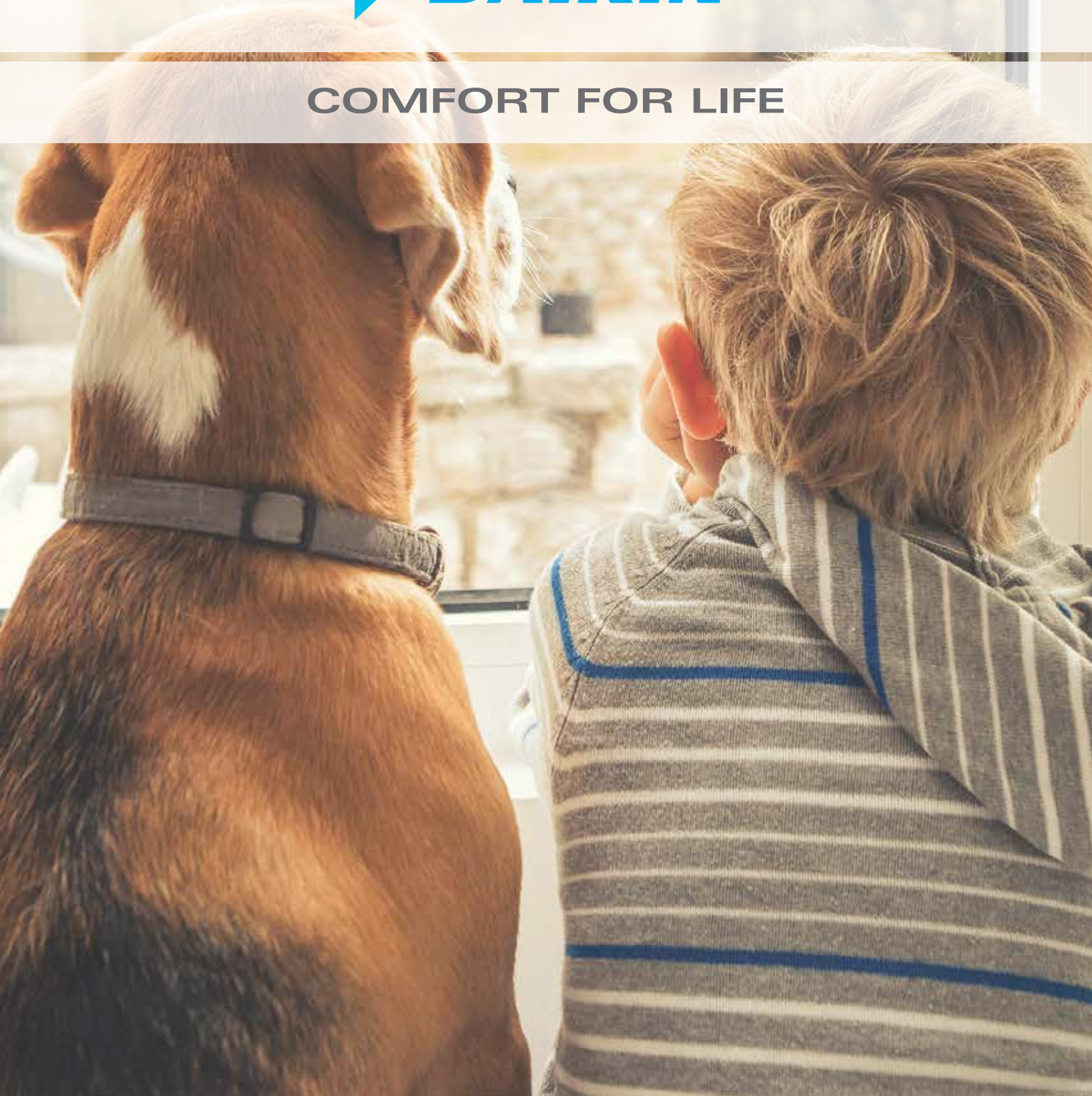
19 SERIES

**DUCTLESS WALL-MOUNTED  
SINGLE SPLIT HEAT PUMP  
AND AIR CONDITIONER**

UP TO 19 SEER | 9.0 HSPF | 12.5 EER  
INVERTER, VARIABLE SPEED COMPRESSOR



**COMFORT FOR LIFE**



# DUCTLESS HEAT PUMP

VARIABLE SPEED

[www.daikincomfort.com](http://www.daikincomfort.com)

UP TO 19 SEER | 9.0 HSPF | 12.5 EER

## *Comfort for Life*

*Daikin is a global leader for indoor comfort, with millions of systems installed throughout the world. Daikin has been improving the comfort of its customers with exceptional products and services for many generations.*

*To explore all of our solutions for premium indoor Comfort for Life, visit [www.daikincomfort.com](http://www.daikincomfort.com).*

## *Elevate your expectations and get more out of your home's indoor comfort system performance*

As you think about the functionality of your home's indoor comfort system, the Daikin brand is ready to help you achieve control, energy efficiency and long-term peace of mind. Take that attention to quality one step farther by choosing a Daikin brand energy-efficient ductless split system. We have designed and engineered all of our products to provide years of consistent indoor comfort – delivering you and your family premium *Comfort for Life*.

## *Bold performance*

A better understanding of how people inhabit their living spaces has led to products designed to create indoor environments that help use energy resources more effectively. Daikin heat pumps feature streamlined, wall-mounted indoor units paired with quietly compact outdoor units. The Daikin brand 19 Series is designed to blend in discreetly with any home design and is ideal for single rooms, enhancements and additions up to 1,460 square feet.\*

\* Equipment selection should always be based on detailed load calculation performed by a qualified technician.

## *Smart inverter technology*

Integrated with an inverter variable-speed compressor, Daikin 19 Series ductless systems deliver the capacity required to maintain desired room conditions, typically reducing energy consumption by up to 30% or more (compared to traditional fixed-speed ducted systems). This technology minimizes temperature fluctuations and provides continuous cooling and heating comfort.

## *Experience comfort*

Designed for *Comfort for Life*, the Daikin 19 Series units include features to ensure a comfortable experience every moment. From the wide angle louver design to the auto-swing and comfortable mode controller settings, effective heating and cooling is ensured throughout the space.

## *Quiet Operation*

Utilizing inverter technology to maintain comfort settings, Daikin systems most often operate at low speeds with indoor sound levels as low as 19 decibels (dB) and outdoor sound levels as low as 46 dB. Activate the indoor unit quiet operation and sound levels drop by 2-3 dB for gentler heating and cooling and quiet operation.

## *Daikin ENVi*

The wireless control provides individual temperature control at the click of a button. Most indoor units are also compatible with the Daikin ENVi intelligent thermostat, offering a more advanced solution designed with energy savings performance in mind. With the freedom to access, program and control the system from a smart phone, tablet, or computer, users can have peace of mind — anytime, anywhere.





## Individual comfort and control

Individual temperature control provides comfort for the entire space. With effective cooling and heating coverage and quiet operating sounds, these systems combine outstanding comfort control with lifestyle convenience all at the touch of a button.

Count on a Daikin brand control to deliver convenience and premium *Comfort for Life* to your family for years and years.



**ENERGY STAR®** and the **ENERGY STAR** mark are registered trademarks owned by the U.S. Environmental Protection Agency. **ENERGY STAR** products are third-party certified by an EPA-recognized Certification Body. Products that earn the **ENERGY STAR** prevent greenhouse gas emissions by meeting strict energy efficiency guidelines set by the U.S. Environmental Protection Agency.

Proper sizing and installation of equipment is critical to achieve optimal performance. Split system air conditioners and heat pumps must be matched with appropriate coil components to meet **ENERGY STAR** criteria. Ask your contractor for details or visit [www.energystar.gov](http://www.energystar.gov).



### *The Daikin Comfort Promise*

Ultimately, the commitment to provide you with *Comfort for Life* is represented and reinforced in the Daikin Comfort Promise.

If, for any reason, the Daikin Comfort Professional has not met your expectations within one year of your equipment or system installation, please contact the installing Daikin Comfort Pro and ask them to honor the Daikin Comfort Promise. The

Daikin Comfort Pro will return to your house to resolve any issues that you have with your installation at no cost to you.

As part of formally maintaining the Daikin Comfort Pro distinction, the Daikin Comfort Pro will make all reasonable efforts to resolve any concerns you have within one year of your equipment installation. If a Daikin Comfort Professional does not meet your expectations, they risk losing the ability to sell Daikin products.

With the Daikin Comfort Promise, you can have peace of mind that your Daikin Comfort Professional will continue to earn your business well after the sale. If not, they cannot be a Daikin Certified Professional. Period.

## COMFORTABLE LIMITED WARRANTY\* PROTECTION



\*Complete warranty details available from your local dealer or at [www.daikincomfort.com](http://www.daikincomfort.com). To receive the 10-Year Parts Limited Warranty, online registration must be completed within 60 days of installation. Online registration is not required in California or Quebec.

UP TO  
**19 SEER**

**9.0 HSPF**

**12.5 EER**

### Comfort and Efficiency

When properly installed, this ductless unit provides energy efficiency and lasting season performance up to 19 SEER, 9.0 HSPF and 12.5 EER.



[www.daikincomfort.com](http://www.daikincomfort.com)

## PREMIUM COMFORT FEATURES:



**Energy Efficient** – Up to 19 SEER, 9.0 HSPF, and 12.5 EER for ultra-efficient cooling and heating operation and reduced operating costs compared to conventional lower-efficiency systems.



**Undisturbed Comfort** – Indoor and outdoor units offer exceptionally low sound levels for premium comfort without the noise.



**Advanced Filtration** – Long life, washable filters help trap microscopic particles, decompose odors and reduce bacteria, viruses and mold.



**Wireless Control** – Hand held remote features Econo Mode, Powerful Mode, and more.



#### Ideal solution for:

- Primary living areas (master bedrooms and living rooms) ■ Hot or cold rooms
- Rooms with poor air flow
- Renovations and remodeling
- Basements, attics and garages
- New construction

Daikin brand ductless systems are designed to maintain indoor comfort and energy-efficient operation. Install in primary living areas and the rooms that you use most to achieve maximum savings on utility bills and energy consumption.

#### ADDITIONAL INFORMATION

Before purchasing this appliance, read important information about its estimated annual energy consumption, yearly operating cost, or energy efficiency rating that is available from your retailer.