

PURCHASER INFORMATION

PURCHASER'S NAME _____

ADDRESS _____

CITY _____ STATE _____

ZIP CODE _____

PRODUCT INFORMATION

MODEL NUMBER _____

SERIAL NUMBER _____

DATE OF PURCHASE _____

INVOICE / RECEIPT NUMBER _____

SELLER INFORMATION

SELLER'S NAME _____

ADDRESS _____

CITY _____ STATE _____

ZIP CODE _____

For more information and customer assistance, please call or visit our website.



Mailing Address

United States
ATTN: B2B Air and Energy
201 James Record Road
Huntsville, Alabama 35824

Canada
ATTN: CIC
LG Customer Interactive Center
20 Norelco Drive
North York, Ontario M9L 2X6



LG Electronics, Inc.
www.lghvac.com

WARRANTY CARD 5/7 LG DUCT-FREE SPLIT (DFS) SYSTEMS

Indoor Units = IDUs; Outdoor Units = ODUs

Applicable DFS Single-Zone Systems

Art Cool™ Premier: LSN***HYV, LAN***HYV IDUs/LSU***HYV, LAU***HYV ODUs

Art Cool Mirror Wall-Mounted High Efficiency: LAN***HSV2 IDUs LAU***HSV2 ODUs

Art Cool Gallery: LAN***HVP IDUs/LAU***HVP ODUs

Wall-Mounted High Efficiency: LSN***HSV2, LSN***HSV3 IDUs/LSU***HSV2, LSU***HSV3 ODUs

Wall-Mounted Standard Inverter: LSN***HV2, LSN***HV3 IDUs/LSU***HV2, LSU***HV3 ODUs

Mega Single Zone Inverter: LSN***HEV IDUs, LSU***HEV ODUs

This limited warranty is valid either in the United States or Canada (but not both), and applies only in the country the product was purchased and installed, and only if the product was acquired from an authorized LG distributor, in the country in which the distributor was authorized to sell the product.

**FOR A COPY OF THIS WARRANTY,
VISIT WWW.LGHVAC.COM**

WHAT THIS WARRANTY COVERS

LG Electronics, Inc. ("LG") warrants your LG Duct-Free Split (DFS) Air Conditioner ("product") against defect in materials or workmanship under normal household use, and during the warranty period set forth below, LG will, at its option, repair or replace the product. Replacement part(s) will meet intended fit and function of the original part(s). Replacement parts are warranted for the unexpired portion of the original warranty period. This limited warranty is valid only to the original retail purchaser of the product while the system remains at the original installation site, and is not assignable or transferable to any subsequent purchaser or user.

Note: This limited warranty applies to parts only and does not cover labor.

WARRANTY PERIOD

PERIOD	LG WILL COVER
First, Second, Third, Fourth and Fifth Years (From the Date of Original Purchase.)	Any Internal / Functional Parts Including Compressor.
From the Sixth Year through the Seventh Year .	Compressor Only. Consumer Will Be Responsible for Any Labor or In-Home Service to Replace the Defective Part.

LIMITED WARRANTY EXCLUSIONS AND LIMITATIONS

- Service trips to deliver, pick up, install, instruct, replace fuses; connect wiring or plumbing; or correct unauthorized repairs.
- Transportation charges incurred in connection with warranty service.
- Failure of product to perform during power failures and interruptions, or incorrect / inadequate electrical service.

- Installation, set up, or adjustments of user controls.
- Products that have had a serial number or any part thereof altered, defaced, or removed.
- Property damages, malfunction or failure of the product, or personal injury caused by or resulting from:
 - Accident, misuse, abuse, or negligence by the consumer;
 - From improper installation, repair, maintenance, storage, or alteration;
 - Product used in any manner contrary to permissible applications and instructions outlined in the Product Operation Manual including physical abuse to or misuse of the Product;
 - Improper or deferred maintenance as described in the Operation Manual such as coil cleaning, etc., or any Product damaged by excessive physical or electrical stress;
 - Operating the Product in a corrosive or wet environment containing chlorine, fluorine, or any other hazardous chemicals;
 - Installation, alteration, repair or service contrary to permissible applications and instructions outlined in the Product Operation Manual;
 - Improper matching of Product components;
 - Improper sizing or design of the Product;
 - Inadequate air supply;
 - Improper repair using parts not approved or specified by the manufacturer;
 - Use of accessories or components that are not compatible with the Product;
 - Leaky, broken, or frozen water pipes, or restricted drain lines;
 - Modification of or incorporation into other products;
 - Freight or handling damage, damage caused by force majeure, or other factors such as power surge damage caused by lightning and fluctuations in or interruptions of electrical power;
 - Unpacking and / or removal of protective shipping;
 - Increases in utility costs and additional utility expenses.

No other warranty is applicable to this product.

THIS WARRANTY IS IN LIEU OF ANY OTHER WARRANTY, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD ABOVE. NEITHER THE MANUFACTURER NOR ITS DISTRIBUTOR SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

Some states and / or territories do not allow the exclusion or limitation of incidental / consequential damages or limitations on how long an implied warranty lasts, so the above exclusion or limitation may not apply to you. This warranty gives you, the original purchaser, specific legal rights; you may also have other rights that vary from state to state or territory to territory.

HOW TO OBTAIN COVERED WARRANTY PARTS

Contact the licensed contractor who installed the system, or the nearest licensed contractor, dealer, or distributor (visit www.lg-dfs.com for contact information) to report any defect within the applicable warranty period.

Proof of the installation date by a licensed contractor is required when requesting warranty parts. Present the sales receipt, building permit, or other documentation that establishes proof and date of installation. If proof of purchase cannot be rendered, this Limited Warranty shall be deemed to begin sixty (60) days from the manufacture date.